



NEWS RELEASE

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Winners Announced for 2009 Global Awards for Excellence in BPM & Workflow

November 24, 2009 – Future Strategies Inc., is pleased to announce the Gold and Silver Winners for the 2009 Global Awards for Excellence in Business Process Management (BPM) and Workflow. Co-sponsored by WfMC, BPMFocus.org and BPM.com and now in their 16th year, these prestigious awards recognize user organizations that have demonstrably excelled in implementing innovative business process solutions to meet strategic business objectives. There are five geographical regions. Gold and Silver Awards winners are selected from the finalists.

“We congratulate the 2009 winners for the particularly high standard of innovation shown in their BPM and workflow implementations,” said Nathaniel Palmer, Executive Director of the WfMC. “We certainly noted an increase in sophistication in Africa, the Middle East and South America.”

In judging, particular attention was paid to implementations that showed processes extending beyond the corporate boundaries to support customers, suppliers, trading partners and more.

Industry Analyst Derek Miers from BPM Focus commented on the strength of the entries, especially those from South Africa and the Middle East. “With a wide range of industries represented, we saw an emphasis on portal implementations (B2E, B2B, B2C) and broad organizational initiatives. The case studies presented provide compelling reading and clearly demonstrate the growing recognition of business processes as key business assets.”

The following list identifies the winners from each region.

Europe

Gold

- Swisscard AECS AG, Switzerland nominated by Action Technologies Inc., USA

Silver (tie)

- SNS Bank IT, Netherlands nominated by Red Hat, Netherlands
- Homeloan Management Limited (HML), UK nominated by Lombardi Software, USA

Middle-East Africa

Gold

- Nokia Siemens Networks, United Arab Emirates nominated by Appian, USA

Silver (tie)

- South African Post Office, South Africa nominated by Pétanque Consultancy, South Africa
- NAFITH Logistics PSC, Jordan nominated by TraxAware Software LLC, Jordan

North America

Gold

- Lincoln Trust Company, USA nominated by Lincoln Trust Company, USA

Silver (tie)

- AmerisourceBergen Corporation, USA nominated by Metastorm, USA
- San Joaquin County Information Systems Division, USA nominated by Oracle, USA

Pacific Rim

Gold

- South Australia Department of the Premier and Cabinet, Australia nominated by HandySoft, USA

Silver

- Reliance Life Insurance, India nominated by Savvion Inc., USA

South and Central America

Gold

- QUALA SA, Colombia nominated by Pectra Technology, USA

Now in their 16th year, the Awards were presented on Tuesday, November 24, 2009. BPMFocus.org and BPM.com jointly sponsor the annual Global Awards for Excellence in BPM and Workflow with support from industry associations Workflow Management Coalition (WfMC) and Object Management Group (OMG). This year the Awards Ceremony was presented in a virtual format with the Gold and Silver winners announced in a special webinar chaired by Derek Miers, lead judge. The Awards program is managed by Future Strategies Inc., publisher of unique books and papers on BPM and Workflow.

The slide presentation can be downloaded from www.bpmf.org

About the Workflow Management Coalition (www.wfmc.org)

The WfMC, founded in August 1993, is a non-profit, international organization of workflow vendors, users, analysts and university/research groups. The Coalition's mission is to promote and develop the use of workflow through the establishment of standards for software terminology, interoperability and connectivity between workflow products. Comprising over 300 members worldwide, the Coalition is the only standards body for this specific software market. The creation of the WfMC Standards Reference Model has proved its importance in other areas of technology, most notably the ISO Seven Layer reference model for computer communications.

ABOUT BPM Focus (www.bpmfocus.org)

BPM Focus is a member network formed by the merger of Enix Consulting and WARIA (Workflow and Reengineering International Association). This organization extends the traditional services offered by Enix and WARIA through a range of educational services focused around the BPM arena. The BPMF Learning Framework is a program of BPM Development & Deployment courses incorporating best practices for BPM project delivery and supporting techniques from the best thinkers in the industry. Both organizations have traded continuously since 1992 and this merger was a natural extension of a long tradition of collaboration.

About Future Strategies Inc. (www.futstrat.com)

Future Strategies Inc., publishers of unique books and papers on business process management and workflow, specializes in dissemination of information about BPM and workflow technology, business process redesign and electronic commerce. As such, the company contracts and works closely with individual authors and corporations throughout the USA and the world. Future Strategies Inc., is the also publisher of the business book series *New Tools for New Times*, as well as the annual *Excellence in Practice* volumes of award-winning case studies and the annual *BPM and Workflow Handbook*, published in collaboration with the WfMC.

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